

CONFIDE®

Managing Allegations and Low-Level Concerns about Colleagues

One of the most challenging and sensitive safeguarding issues facing any organisation is how to handle allegations and other low-level concerns about colleagues. It's essential that organisations have robust systems and processes in place which encourage the reporting of concerns but also ensure high levels of security and confidentiality. Confide is our electronic recording and case management system that has been designed to do just that.

It's vitally important that organisations adopt an open and transparent approach to the reporting of allegations and low-level concerns so that any potential safeguarding risks can be identified at an early stage. Developing a culture which encourages everyone to report concerns, no matter how small, is an essential part of an organisation's safeguarding practice.



CONFIDE®

BY THE
**SAFEGUARDING
COMPANY**

How can Confide Help?

Confide enables an organisation to:

- Record any allegation or low-level concern in a secure environment
- Record all aspects of a case including the chronology of events and key decisions
- Monitor concerns and identify trends at an early stage
- Maintain a comprehensive audit trail
- Upload relevant documents and other material
- Produce accurate reports on concern data
- Maintain a high level of security with restricted access for users
- Remain compliant with relevant statutory guidance

Confide is hosted in secure and resilient UK-based data centres (Microsoft Azure) and is fully data protection compliant. We are ISO 27001 Information Security Management certified, Cyber Essentials Plus accredited and registered with the UK Information Commissioner.

The Benefits of Confide

- ✓ Enables organisations to identify internal risks/threats quickly.
- ✓ Flexibility to record a wide range of allegations and low-level concerns which would also include self-referrals, welfare concerns and disciplinary investigations.
- ✓ Ease of access for authorised users to record concerns from any device.
- ✓ Promotes an open and transparent safeguarding culture with high degree of accountability.
- ✓ Reduces bureaucracy and increases efficiency.
- ✓ Maximises security of sensitive data.
- ✓ Evidence of compliance with relevant legislation and guidance.



**To book a demonstration, please visit:
thesafeguardingcompany.com/demo**

Total Safeguarding

Confide is a key element of our wider suite of safeguarding software solutions - MyConcern® for recording, case management and data reports, Sentry® for safer recruitment, Clarity® for multi-establishment safeguarding and Confide® for recording concerns about staff, while Mentor® is the gateway to our CPD-certified safeguarding training courses and other services.

This combination of the very best safeguarding practice and technology, backed up by world class customer service is what helps our customers to achieve 'Total Safeguarding'.

"As part of their whole school approach to safeguarding schools and colleges should ensure they have an open and transparent culture in which all concerns about all adults working in or on behalf of the school or college are dealt with promptly and appropriately."

Para 407 'Keeping Children Safe in Education 2021'